

## **THE QUALITY OF GOVERNMENT EXPERT SURVEY 2019/2020**

### **PERSONAL DATA AND GDPR POLICY**

The Quality of Government Expert Survey is an international web survey administered by the Quality of Government Institute at the University of Gothenburg (Sweden), aiming at measuring bureaucratic quality of the central government in countries across the world. The 2019/2020 edition is the third instalment of survey, led by Associate Professor Marina Nistotskaya. In accordance with the EU General Data Protection Regulation (GDPR), this type of research is classified as carried out in the interest of the public.

#### **What Personal Data are We Collecting and Why?**

In order to contact you with an invitation to participate voluntarily in the Expert Survey, the Quality of Government Institute previously collected information about your name, email address and institutional affiliation. We retrieved this information via academic or professional associations, institutions and organizations, from individual researchers and practitioners, or through publicly available information on the web.

During the Expert Survey, we also collect background information about your gender, age, education, country of birth, country of residence, and employment. We collect this information for scientific purposes, specifically to make estimations about data reliability.

In addition, the survey software collects certain metadata, including your partial IP address, approximate location (latitude and longitude), start date and finish date of the survey, survey duration, and survey language. The metadata is used to evaluate the progress of the survey and to enable improvements for future rounds of the Expert Survey.

All survey responses are anonymized and cannot be traced to you as an individual.

## **Processing, Storing and Sharing Personal Data**

Survey data collected from the Expert Survey is used solely for the purpose of scientific research. The Quality of Government Institute makes data from the Expert Survey publicly available at the aggregated level only. This means that any personal data is removed from the aggregated-level data.

Personal data at the individual level is only available to researchers outside the Quality of Government Institute upon request and only applies to the background variables gender, age and education. If access to individual-level data is granted, data on gender, age and education is linked to an anonymized identification number.

Personal metadata collected by the survey software is not available to anyone outside the Quality of Government Institute. All survey data is collected and stored at encrypted servers hosted by the University of Gothenburg.

We will store your personal information until 2022. After this time, your personal data will be erased. However, all anonymized personal data will remain in our individual-level datasets. If you have participated in the Quality of Government Expert Survey 2019/2020, we might use your contact details for future survey rounds, unless we receive a request from you stating otherwise.

## **Your Rights under the EU General Data Protection Regulation (GDPR)**

The Quality of Government Institute and the University of Gothenburg adheres to the EU General Data Protection Regulation (GDPR). This means that you as a participant in the Quality of Government Expert Survey 2019/2020 have complete control of how your personal data being used.

At all times, you are able to:

- request transcripts of your registered personal data;
- request more information about our use of your personal data;
- rectify any of your personal data;
- request limits to our usage of your data (including the individual-level dataset);
- request to transfer your information to a third party;
- request to be removed from our contact list;
- request to remove all your personal information.

Should you request to rectify or remove any of your personal data, or should you have questions about our use of personal data, please contact the Quality of Government Institute at [qogexpertsurvey@pol.gu.se](mailto:qogexpertsurvey@pol.gu.se).

If you have additional questions about the application of the GDPR and the processing of personal data at the University of Gothenburg, please contact the Data Protection Officer Kristina Ullgren at [dataskydd@gu.se](mailto:dataskydd@gu.se).

## **Contact Information**

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