

#### DOING THINGS WITH NUMBERS

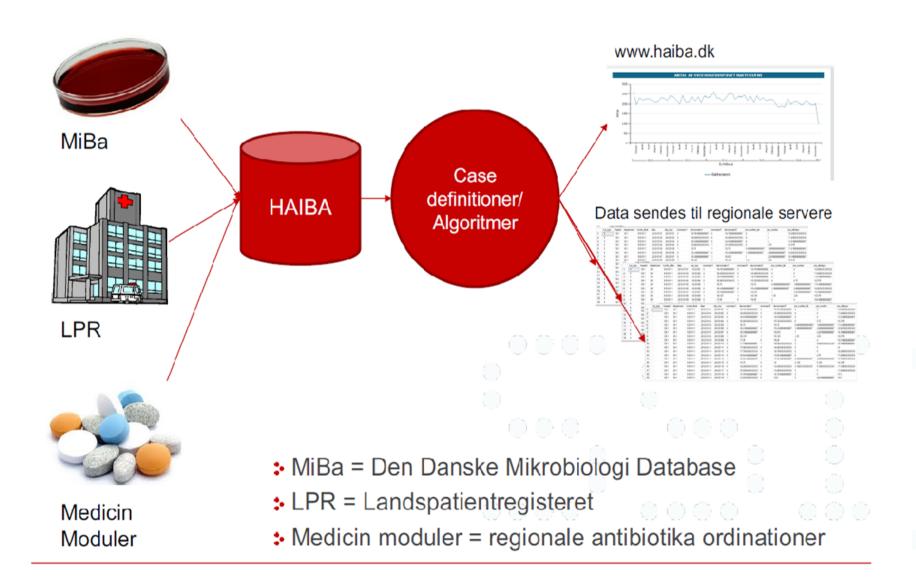
AN ANALYTICAL COVERAGE OF THE MONITORING SYSTEM HAIBAS DISCURSIVE READING

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## HAIBA – SURVEILANCE DATA





## SO WHY THIS INTEREST IN DATA?



#### **Movements in the IPC practice**



#### Great focus on

Datadriven healthcare; Surveillance-system's validity, sensitivity and technical design



#### Less focus on

reading, feedback and effect of feedback



Technology's march into the clinical praxis influences the clinical assesment

#### **New important questions**

From manuel to automatic collection of surveillance data – consequences?

How is the automated obtained number/data remote from the patient – interpreted and meaningful reported by the Infection Prevention and Control Units (IPCU)?

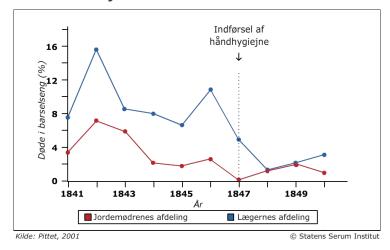
Can one see the patient behind the number?

Do data drive action?

## DO DATA DRIVE ACTION?



- Semmelweis had good data…but no support from colleguages
   Nightingale had good data…and political support
- Panum had good data...but no field and no support....
- Haley showed that feedback of data gave reduction in SSI



JOURNAL ARTICLE

THE EFFICACY OF INFECTION
SURVEILLANCE AND CONTROL PROGRAMS
IN PREVENTING NOSOCOMIAL INFECTIONS
IN US HOSPITALS
Getaccess >

ROBERT W. HALEY 

, DAVID H. CULVER, JOHN W. WHITE, W. MEADE MORGAN
T. GRACE EMORI, VAN P. MUNN, THOMAS M. HOOTON

American Journal of Epidemiology, Volume 121, Issue 2, February 1985, Pages

## A SCIENTIFIC RESEARCH QUESTION IS BORN



- How to Do Things with Words (J. Austin) speech acts
- How to do things with numbers
  - How does the reader make meaning of the data?
    - Knowledge on and attitude to HAI
    - How does meaning making influence the recommended guidance/action?
  - When and where?

- Analysis of the discourses that
  - create, form and sustain the understanding and the practice

### DATA COLLECTION



Time period: August 2017 – December 15.2019







5 regions - 14 (16) Infection/prevention units

(10 microbiologist, 1 doctor and 23 infection prevention nurses)

Infection prevention and control praxis (surveillance, prevention, reading and feedback)

Questionnaire (15/16, 73 questions), semi structured interview & "Speak out loud at the computer" (25 t), ethnografic observation studies (meetings, scientific days, "at the office", 43 contacts), litterature studie, home pages og official policy documents

Letter of consent, audio recording, notes, transkription

Zone of identification – how to get in interaction with your own practice

# TO READ A NUMBER IS TO DO A CLINICAL ASSESSMENT



- Professional knowledge of...
- Experience with...
  - Tacit knowledge
  - Language- AND number knowledge
  - Insigth into the current situation (context)
- Is constructed, negotiated and devoloped through dialogue
- To choose the best action
  - ethic, profession and....economic (M. Scheel, 2005/2013)

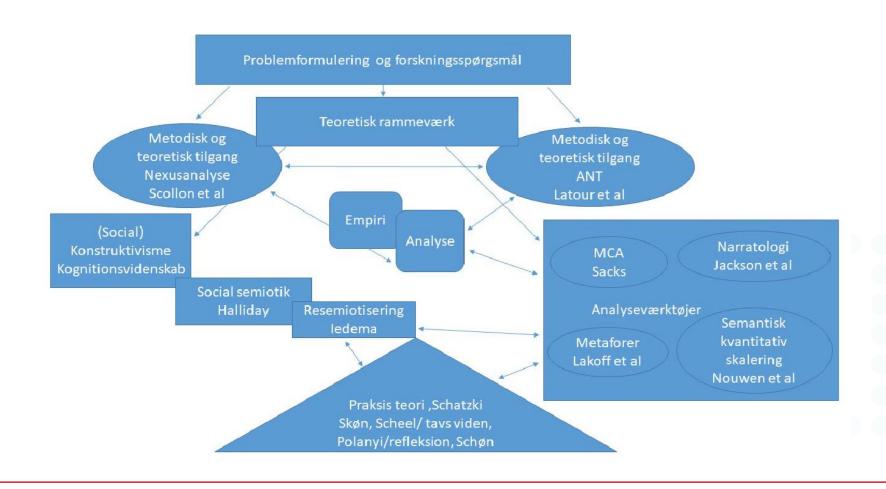
Novices and experts (Benner 1984)

#### SO TO ANALYZE THIS ... I NEEDED

## AN ECLECTIC ACCESS TO A MULTIPLE WORLD STITUT



What a clinician says, does, and expresses in his reading and feedback is conditioned and limited by the history, expertise, and experience he possesses.

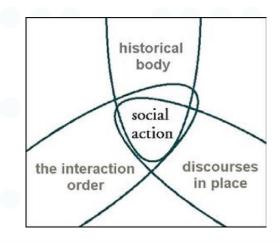




- Methodologic and theoretical framework
- Mediated Discourse Analyses
  - Dicourse analysis and ethnography
- Focus on human actors` social interactions, and mediated means including language
- Nexus of Practice

#### What is going on?



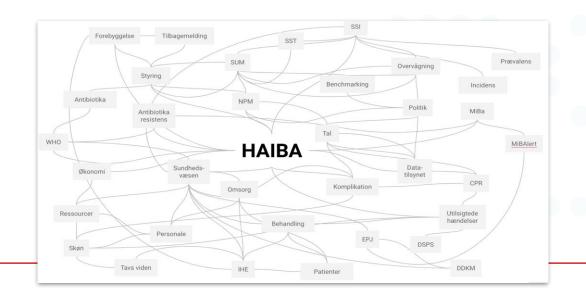


## ACTOR NETWORK THEORY (LATOUR)



- Human AND non-human actants have/are given agency and gets agency
- Symmetrical doctrine
  - Actants are all that attributes to things happening.
  - Actants maintain and sustain the network
  - Vocabularium (actants, net work, Black box, negotiating, disentangling, inscription, immutable mobiles...)

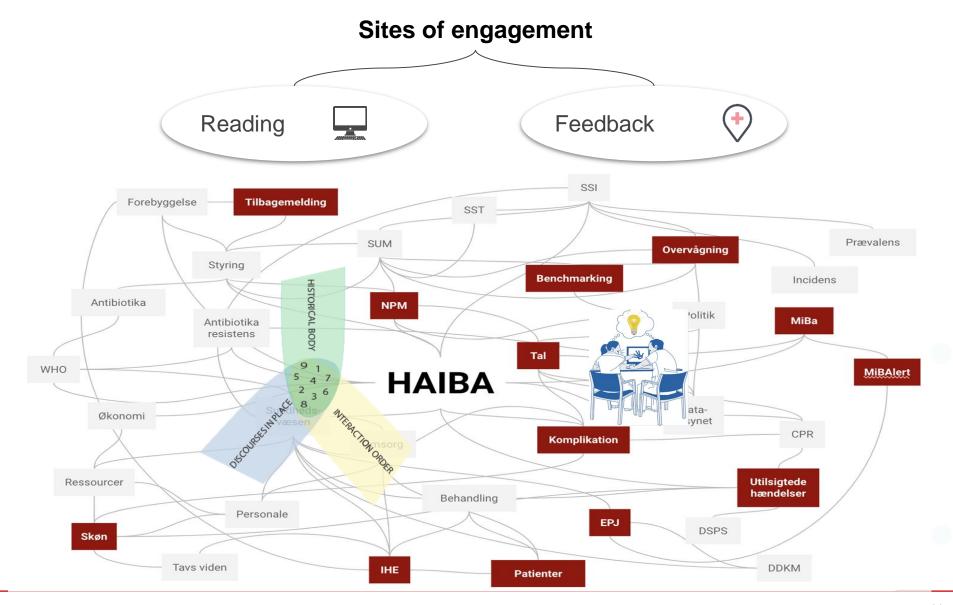
#### How is it going on?



## THE CONSTRUCTION, THE READING AND FEEDBACK OF THE TATENS SERUM

NUMBER IS AN EXPRESSION OF A CLINICAL ASSESSMENT IMBEDDED IN





# SELECTED FINDINGS - READING AND MEANING MAKING

#### 1. Membership

- · Two superior memberships with their own specific associated actions
- Adverse patient safety event or complication?

#### 2. Data as an actant

- Benchmarking and priority of ressources
- · Entry ticket, weapon affects the interaction order

#### 3. Resemiotization

 Praxis experience and tacit knowledge – narrativ, metaphor, multimodal social semiotic meaning making, mental numberline, distributed cognition

#### 4. Ekskurs

- Teknologi som medierende og stigmatiserende aktant
- · Stigmatiserende diskurs og flagging

#### **NEW ACTANT CREATES NEW GROUPINGS**



"Det kan man simpelthen ikke være bekendt, det er moralsk jo helt forkasteligt"

(Informant nr. 1, klip nr.1a) . S. 201

"Altså hvis du ikke gjorde noget, altså hospitalerne i dag er farlige steder, fordi der bliver gjort en hel masse ved patienterne. Altså, vi udsætter faktisk patienterne for en ganske betragtelig risiko, det ligger jo faktisk i også at behandle" (Informant nr. 17, klip nr. 1b) s. 226

#### Two groupings – two different approaches to action





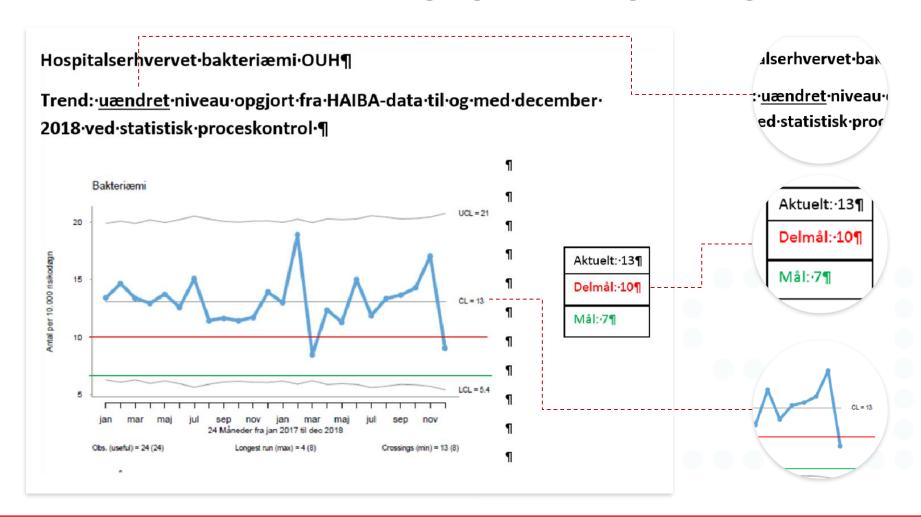


... disturbs the interaction order and the risk assesment (Sacks 1989)

#### MEANINGMAKING DESIGN OF NUMBERS



The interaction between the different semiotic resources – graph, numbers, colours, lines and language – creating meaning



## IPCU'S SENSE OF NUMBERS...



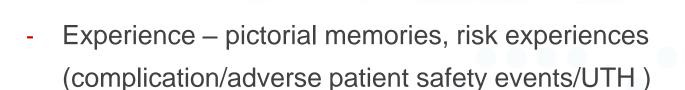
- Mental sensation of big and small numbers ....
  - Mental number line.... a spatial representation of numerical values, which are applied to the cognitive action that gives us our senses of numbers

2,6

+0,4

3,0

+0.5



+1,0

- Numeracy AND Sense of Language
  - A BIG mouse is still smaller than a small elephant

So! Is everybody able to read numbers and give feedback?

## FINDINGS AND CONCLUSIONS



- IPC teams are Competent readers
  - Committed and creative expert narrators
  - Construct the patient from two overarching groupings
    - and several subordinates.
- Reading and feedback is a complex practice
  - The linguistic translation of the number affects the scaling of the reading
  - Reading the number is a mental competence, but
    - constructing the meaning of the number is a social act translated into language.
  - WE NEED TO TALK ABOUT THE NUMBERS TOGETHER